



Employment and Training Staff Excellence Award

Kaela Kramer

As Kaela's nomination reads: this Foodshare Employment and Training (FSET) case manager consistently demonstrates her passion for providing outstanding customer service to her customers. Her passion is obvious from her first greeting through developing rapport and getting to know her customers. She helps them to identify their own passions and develop plans to achieve them. Her results are noteworthy, including 462 job placements since April 2015 with higher wages than the 9-county regional wage average. Kaela truly values every person she serves and she models what it means to be a cheerful professional removing judgment while replacing it with compassion. Great job Kaela!